

Accessibility statement for Delamere and Oakmere parish website

Adopted by the Parish Council on 16th December 2019

This website is run jointly by Delamere and Oakmere Parish Council and the Delamere Community Association. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- some of the PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems or think we're not meeting accessibility requirements, please contact the Delamere and Oakmere Parish Council clerk at Email: clerk@delamereandoakmere.co.uk or Telephone: 01928 732062.

If you are not happy with the response you can make a complaint through the Parish Council [Complaints Procedure](#).

Enforcement procedure

The Parish Council pages of the website are subject to the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). The Equality and Human Rights Commission (EHRC) is responsible for enforcing the regulations. If you're not happy with how we respond to a complaint about the Parish Council pages, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Delamere and Oakmere Parish Council is committed to making the website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non compliance with the accessibility regulations

Only those sections of the website that are directly related to the Parish Council are subject to the regulations. Although we aim to apply the same standards to other pages they may not be fully compliant.

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by September 2020. When we publish new content we'll make sure our use of images meets accessibility standards.

Disproportionate burden

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This fails WCAG 2.1 success criterion 2.4.1 (bypass blocks).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This fails WCAG 2.1 success criterion 1.3.4 (orientation).

Content that's not within the scope of the accessibility regulations

All content that is not directly related to the Parish Council falls outside the scope of the accessibility regulations and may not be fully compliant.

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

None of these PDFs is essential to providing our services. The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix minutes of past Parish

Council meetings. In fixing other PDFs, priority will be given to Parish Council policies and procedures.

Any new PDFs or Word documents we publish that are directly related to Parish Council business will meet accessibility standards.

How we tested this website

This website was last tested on *20th November 2019* by Councillor Justin Taylor. A structured approach was used for deciding on a sample of pages to test.

We tested:

- the Home page
- the Parish Council pages
- a random sample of other pages

What we're doing to improve accessibility

We aim to publish all Parish Council policies and procedures in accessible form by September 2020.

Any non-compliances identified by website users will be addressed as soon as possible after we are alerted to them.

This statement was approved by the Parish Council on 16.12.2019 and published on 17.12.2019. It was last updated on 17.12.2019.